

## Terms and Conditions – Supply Circuit

Please read these terms and conditions carefully before placing an order.

1. Application These Terms and Conditions apply to the purchase of goods by you (the “Customer”). We are Supply Circuit (“we”, “us”, or “our”). Email: [sales@supplycircuit.co.uk](mailto:sales@supplycircuit.co.uk)  
Telephone: 01565650022

By placing an order, you agree to be bound by these Terms. You must be at least 18 years old to purchase from our website.

2. Interpretation Consumer: an individual acting outside their trade or business. Contract: the agreement between you and us for the sale of goods. Goods: the products advertised on our website. Order: your request to purchase goods. Website: <https://www.supplycircuit.co.uk>

3. Goods Descriptions are for guidance only and may vary slightly. All goods are subject to availability. We may make changes where required by law or safety.

4. Account & Personal Information You are responsible for maintaining your account details securely. We process your data in accordance with our Privacy Policy. We may contact you via email or post regarding your order.

5. Basis of Sale Orders are subject to acceptance. A contract is formed when you receive an order confirmation email. You must ensure all order details are correct before submitting.

6. Price & Payment Prices are shown on the website and include VAT where applicable. Payment must be made at the time of order using accepted methods.

7. Delivery We aim to deliver within agreed timeframes, and no later than 30 days unless otherwise stated. You are responsible for providing accurate delivery details. We may charge for failed delivery attempts.

8. Risk & Ownership Goods become your responsibility upon delivery. Ownership transfers only once full payment is received.

9. Cancellation & Returns You have the right to cancel your order within 14 days of receiving goods. Returned items must be sent back within 14 days of cancellation. You are responsible for return shipping costs unless the item is faulty. Refunds will be issued once goods are received and inspected.

10. Exceptions to Returns We cannot accept returns for custom or personalised items, perishable goods, or opened sealed items once unsealed.

11. Product Quality Goods will be of satisfactory quality, match their description, and be fit for purpose. Manufacturer warranties apply where provided.

12. Data Protection We comply with UK GDPR and Data Protection laws. We only use your data to fulfil orders and improve our services.

13. Liability We do not exclude liability for death or personal injury caused by negligence or fraud. We are not liable for indirect or unforeseen losses.

14. Governing Law These terms are governed by the laws of England and Wales.

15. Complaints If you have an issue, please contact [sales@supplycircuit.co.uk](mailto:sales@supplycircuit.co.uk) and we will aim to respond within 48 hours.

Model Cancellation Form To: Supply Circuit Email: sales@supplycircuit.co.uk

I/We hereby give notice that I/We cancel my/our contract of sale of the following goods: Order date /  
received date: Name: Address: Signature: Date: